



**Partneriaeth**  
Ranbarthol  
Gorllewin  
Morgannwg

West  
Glamorgan  
Regional  
**Partnership**

WEST GLAMORGAN REGIONAL PARTNERSHIP

---

# VOLUNTEERING STRATEGY PRINCIPLES

---

This document is available in alternative formats.

Please contact the West Glamorgan Transformation Office via email at [west.glamorgan@swansea.gov.uk](mailto:west.glamorgan@swansea.gov.uk)  
with details of your requirements.

 @WGlamPship

## PRINCIPLES

Based on the workshops all partners have a commitment to:

1. adopt the Welsh Government Volunteering Policy (2015 – under current review) definition of volunteering
2. provide support to volunteers and recognise the contribution volunteers make to their service delivery. This includes proactively promoting volunteering
3. provide clarity on the types of volunteering and the levels of support different volunteer roles require
4. be clear on the different assessment for suitability, recruitment and safeguarding practices of different roles and the support the volunteer will receive. This includes appropriate induction and supervision arrangements. Develop best practice policies and procedures to ensure volunteers are kept safe and supported in their roles
5. have a clear understanding of the difference between volunteers and staff and there are processes in place to manage these boundaries as outlined in the [Wales TUC and WCVA Charter for Strengthening Relations Between Paid Staff and Volunteers](#)
6. actively seek feedback from volunteers and respond to the feedback they receive
7. understand the value of informal and formal volunteering roles and how they can be used to attract different types of volunteers and increase the diversity of those volunteering
8. seek to understand the motivations from a volunteer and help them achieve their goals in relation to volunteering
9. proactively promote diversity in their volunteer base and publicise their volunteering opportunities widely using different methods of communication including the Volunteering Wales website
10. stay up to date with best practice in volunteering and take guidance from local County Voluntary Councils (CVCs)
11. understand the importance of collecting quality data about who is volunteering and the difference volunteering makes to them and service delivery
12. provide opportunities for volunteer voices to be heard
13. ensure those who directly support volunteers undertake volunteer management training and understand volunteering good practice
14. hold strategic discussions about the different ways to involve volunteers that will help deliver and achieve their vision