



Partneriaeth
Ranbarthol
Gorllewin
Morgannwg

West
Glamorgan
Regional
Partnership

WEST GLAMORGAN REGIONAL PARTNERSHIP

A N N U A L
REPORT

2022-23



If you require this document in a different format, please contact the
West Glamorgan Programme Office via email at west.glamorgan@swansea.gov.uk

 @WGlamPship

CONTENTS

FOREWORD	1
BACKGROUND AND CONTEXT	2
REGIONAL WORK PROGRAMME OUTCOMES.....	3
EMOTIONAL WELL-BEING AND MENTAL HEALTH PROGRAMME	3
DEMENTIA.....	5
WELL-BEING AND LEARNING DISABILITY PROGRAMME	7
CHILDREN AND YOUNG PEOPLE PROGRAMME	8
CARERS PROGRAMME.....	11
HOME FIRST	13
TRANSFORMING COMPLEX CARE PROGRAMME	15
CO-PRODUCTION	16
VOLUNTEERS' WEEK	17
COMMUNICATIONS AND ENGAGEMENT	18
EMOTIONAL WELL-BEING AND MENTAL HEALTH STRATEGY	18
LEARNING DISABILITY STRATEGY AND LIAISON FORUM.....	20
COMMUNITY ENGAGEMENT	20
REGIONAL INNOVATION CO-ORDINATION HUB	20

FOREWORD

It is with great pleasure that I present the annual report for the West Glamorgan Regional Partnership for 2022-23, which outlines the collective efforts and unwavering commitment of staff and volunteers to positive and productive regional working.

As we move forward in a world now shaped by the impact of COVID-19, we are pleased to have had the opportunity to connect with each other in person once again. One of our key achievements has been our proactive engagement with stakeholders and the wider community on areas of work such as Emotional Well-being and Mental Health, and support for Unpaid Carers. We have also made significant progress in terms of building our network of voices by attending numerous community events and roadshows.



The past few years have required us to adapt quickly to change and operate within a climate of intense pressure and uncertainty, but we're now in a position of greater stability and I'm proud to say that our regional programmes of work are making a real difference on the ground. This report highlights some of the remarkable outcomes of our joint initiatives, which continue to gather momentum and demonstrate the true value of partnership working.

I would like to give a special mention to our marvellous volunteers whose contributions have been invaluable throughout this past year. Their insights and experiences are crucial in enabling us to ensure services are person-centred, and their involvement creates a stronger bond between organisations and communities.

I extend my heartfelt appreciation to all those who have supported the partnership's work during 2022-23. By working together to foster a culture of meaningful collaboration and coproduction, we are empowered to make informed decisions and deliver high quality care and support services to the people of West Glamorgan.

Emma Woollett

Chair of the West Glamorgan Regional Partnership Board

BACKGROUND AND CONTEXT

The West Glamorgan Regional Partnership is one of seven 'regional collaboratives' across Wales. Our membership comprises:

- Swansea Bay University Health Board
- Neath Port Talbot County Borough Council
- Swansea Council
- Third and independent sector partners, and
- Members of the community and carers.

The objectives of the Regional Partnership Board (RPB) are to ensure the partnership works effectively together with the following responsibilities:

- To respond to the Population Needs Assessment carried out in accordance with section 14 of the Social Services and Wellbeing (Wales) Act of 2014.
- To plan and deliver initiatives using social value models to enhance health and social care.
- To ensure the partnership bodies provide sufficient resources for the partnership arrangements.
- To promote the establishment of pooled funds, where appropriate.
- To ensure that services and resources are used in the most effective and efficient way to improve outcomes for people across the region.
- To prepare an annual report for Welsh Ministers on the extent to which the Board's objectives have been achieved.
- To provide strategic leadership to ensure that information is shared and used effectively to improve the delivery of services and care and support, using technology and common systems to underpin this.

West Glamorgan's Vision and Aims are as follows:



In short, the purpose of the partnership is to provide a strategic mechanism for co-ordinating a programme of transformation via a suite of programmes and projects.

REGIONAL WORK PROGRAMME OUTCOMES

EMOTIONAL WELL-BEING AND MENTAL HEALTH PROGRAMME

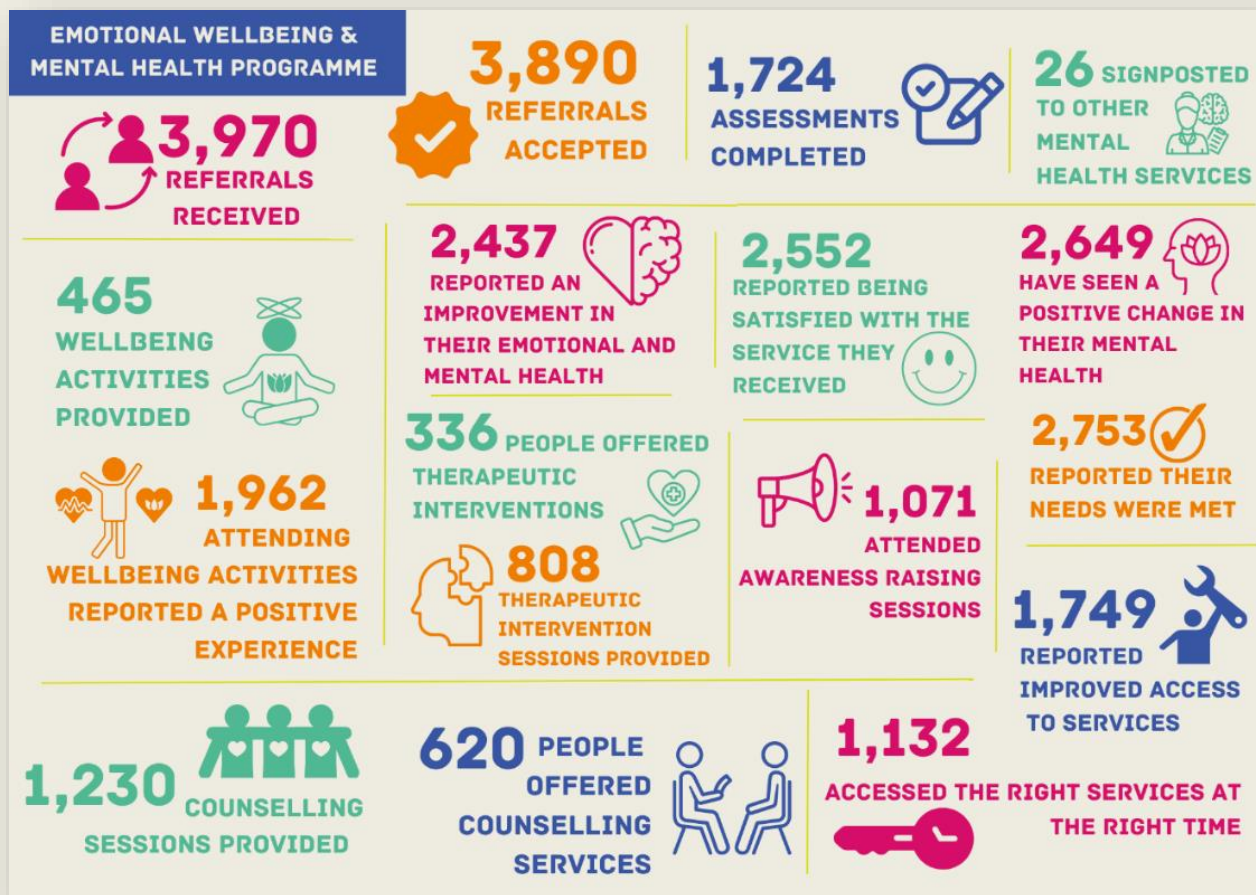
The Emotional Well-being and Mental Health [EWMH] Programme covers mental health as a broad subject across health and social care but focuses on transforming services for adults with or at risk of developing mental health problems. Overarching strategic direction on mental health ensures alignment with other areas of transformation where mental health is a key theme or dependency, such as the Carers Partnership, the Children and Young People Programme and the Learning Disability Programme.

The scope of the Programme covers the regional strategic approach to improving the mental health and well-being of the population. It is made up of the following six key themes within which there are 22 projects run by different Third Sector organisations across the region:

- Third Sector Community Counselling
- Third Sector Community Mental Health and Well-being Support for Ethnic Minorities
- Third Sector Community Well-being Support
- Homelessness Mental Health Community Support
- Specialist Mental Health Community Support
- Third Sector Sexual Violence Support and Counselling.

All themes support the Welsh Government's primary Model of Care 'Promoting Good Emotional Health and Well-being'.

The following infographic depicts the key outcomes for the associated projects referenced above.



All projects are community-led and offer support and advice on topics and issues relevant to the individuals they are engaging with. Examples include awareness raising talks organised by and with the help of professionals (menopause awareness, stress/anger control, anxiety and depression coping techniques). Others have the purpose of reducing loneliness and feelings of isolation by arranging group meetings or social activities for older people and carers.

A predominant focus for this year has been to devise a Strategy and Action Plan to support the development of sustainable services for the future. Feedback received during engagement sessions undertaken in December 2022 and January 2023 (target groups included users of mental health services, carers, professionals and the general public) highlighted that support received or offered by primary care either came too late or was inadequate. Engagement findings concluded that a preventative, person-centred approach and non-medical solutions are what residents would welcome. Please refer to the Communications and Engagement section of this report for further details on the engagement activities undertaken as part of the Strategy’s development.

At the time of writing, the regional Strategy is in the process of being finalised. The next step will be to develop an Action Plan and start implementing it across the region.

In addition to this, a new regional Strategy for Dual Diagnosis of Co-occurring Mental Health and Substance Use issues has been developed and will be implemented within the region. It is an ambitious initiative and includes local authorities, the health board, third sector partners, probation and justice services and people with lived experience.

The region continues to recognise the importance of working together to overcoming the barriers already existing like lack of information sharing, and lack of knowledge about services already in place. These new strategies attempt to address these issues and ensure that, going forward, we are working together to achieve shared goals.

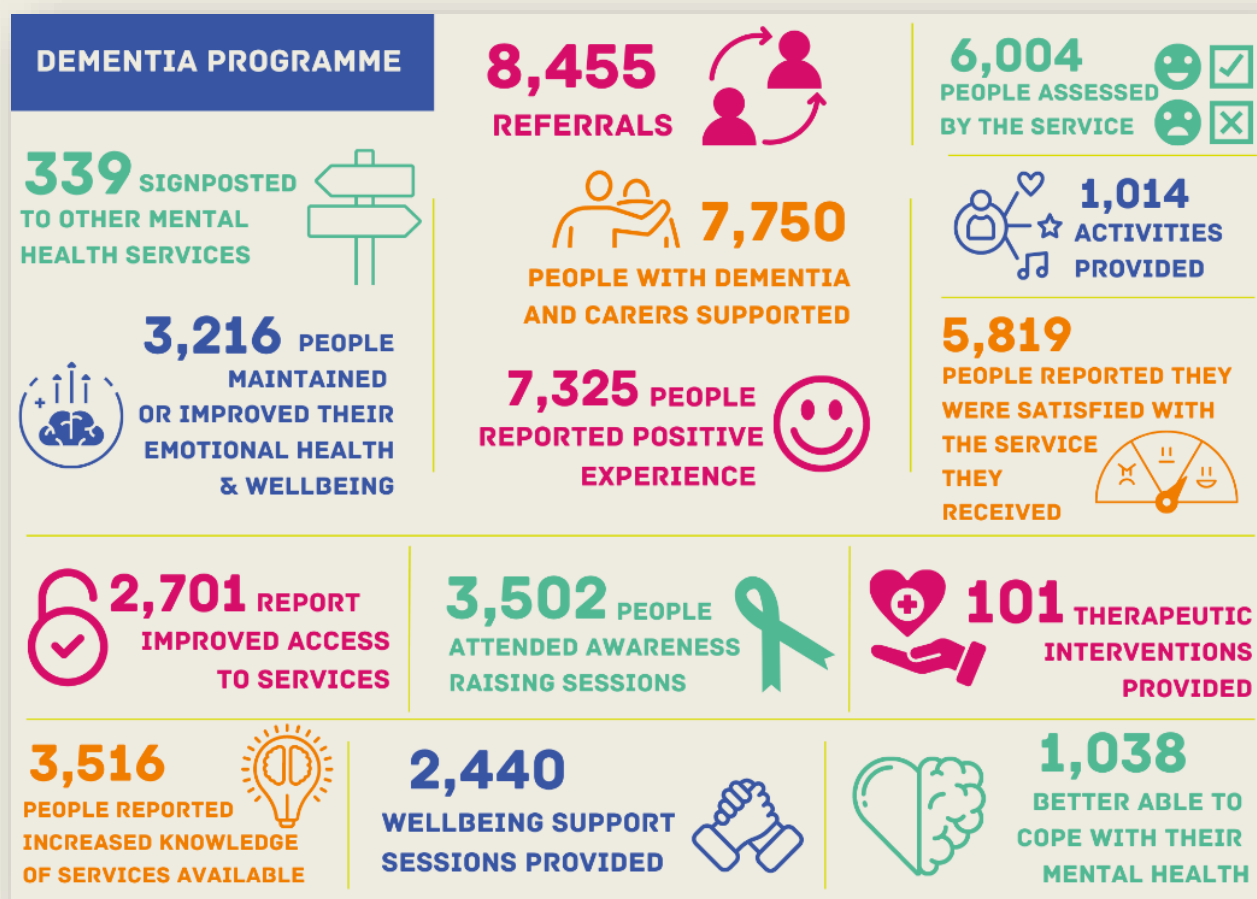
DEMENTIA

The West Glamorgan Dementia Programme forms part of the wider Emotional Well-being and Mental Health Programme.

The purpose of the Dementia Programme is to oversee the implementation of Regional Dementia Strategy and the Regional implementation of the all-Wales Dementia Care Pathway of Standards and subsequent Action Plan to improve dementia support and services.

A predominant focus for this year has been preparedness, to ensure that the region is well positioned to deliver the [All-Wales Dementia Standards and Action Plan](#). The regional governance around this mirrors the national structure and ensures the right people are involved in the five workstreams' sub-groups membership. An initial engagement event was held in March of 2023, and the feedback gathered has confirmed that while partners across the region have made great progress, there is still more to be done, particularly in relation to early diagnosis and supporting people to live at home for as long as possible.

The infographic below summarises the most significant outcomes across the regional dementia projects.



A regional Dementia Strategy is currently under development. This will tie in with the national standards but will also reflect any regional requirements which are not captured as part of the national agenda. A mapping exercise is also underway across the region, with the purpose of achieving a better understanding of existing services, methods of signposting and to identify any gaps in provision to better inform future decision making. This will also contribute to the development of the new Strategy.

Furthermore, developing and strengthening links with the cluster networks will increase community support and solutions for lower tier Mental Health services. The intended outcome will be that more people will have access to the right support at the right time.

WELL-BEING AND LEARNING DISABILITY PROGRAMME

The Well-being and Learning Disability Programme is very much in its infancy, only re-launching in West Glamorgan in April 2022. The predominant focus for this year has been to develop co-productive arrangements with people with lived experience so that the region can develop a Strategy and Action Plan for developing sustainable services for the future.

The vision for the Programme is:

Children, Young People and Adults with a Learning Disability in West Glamorgan have a sense of belonging and can participate fully within inclusive communities; they have access to additional support to imagine and reach their full potential and current barriers and inequalities experienced by people with a learning disability in West Glamorgan are replaced by an active assertion of their Human Rights.

In terms of governance, the Learning Disability Strategy Development Group provides a shared mechanism to develop and oversee strategic planning between statutory partners, citizens and carers that seeks to achieve the vision. This will be realised by co-producing a five-year regional all-age Learning Disability Strategy and associated Action Plan with a particular focus on prevention and early intervention. This will be a living document which will be monitored and reviewed annually by the Learning Disability Strategy Group. It will provide a complementary function to the work of the other programmes within West Glamorgan, including Transforming Complex Care and Children and Young People.

The following infographic highlights the key outcomes of the projects associated with the Programme:



Steps taken to develop the Strategy have included engaging with stakeholders through a variety of targeted activities. The organisation 'Your Voice Advocacy' (YVA) were commissioned to undertake this piece of work.

20th October 2022 saw the West Glamorgan team attend YVA's 'Keep Me Healthy' event at Swansea.com stadium. The team joined other organisations in the event's marketplace space with a stand featuring an engagement activity. Further details can be found in the Communications and Engagement segment of this report.

Alongside the priorities identified via the engagement is the work required from Welsh Government on the Improving Lives Strategy. The region is working collaboratively to develop a work programme on the creation of specialist services for individuals with challenging behaviour and complex needs to support them to live independently as possible, within their local communities close to family and friends. This includes development of appropriate accommodation linking in with capital funds.

Other key deliverables for the year include:

- **Third Sector Grants** - Six Third Sector projects were funded with the aim of re-establishing community groups to re-engage people with a Learning Disability. In preparation for the new Regional Integration Fund (RIF), an evaluation of these projects was completed and approved by the Well-being and Learning Disability Programme Board for further funding.
- **Population Needs Assessment** – The [Learning Disability chapter for the Population Needs Assessment](#) was written and identified as much statistical data as possible about this cohort. It found that there is limited information, and a development agenda has been created to:
 - Ensure there is common understanding and consistency across the partners in the way the data is recorded and analysed.
 - Carry out further analysis to plan for the needs of people with a Learning Disability living in the region.
- **Learning Disability Business Case** - The Learning Disability Programme Business Case was drafted, proposing the following projects to be completed over the next five years:
 - Five Year Regional Learning Disability Strategy
 - Whole Systems Approach – Regional Learning Disability System
 - Learning Disability Liaison Forum
 - National Implementation and Assurance Group
 - Day opportunities, further education, work and volunteering
 - Reducing Health Inequalities
 - Recovery from Covid-19 – Third Sector Grants Scheme.

The newly formed Learning Disability Liaison Forum (delivered in partnership with the Swans Foundation and Interplay) will ensure the work of the Programme is fully co-produced going forward.

CHILDREN AND YOUNG PEOPLE PROGRAMME

The Children and Young People's (CYP) Programme covers the services and support for those under the age of 18. It focuses on CYP require specialist support from health and social care services, such as children who are 'looked after' and those with complex needs.

The Programme's remit includes supporting CYP as they transition into adulthood, where they may receive a different type of service as an adult. An underlying principle of this work is to follow a 'whole systems approach' to change, which will form a part of a new framework across health and social care services (incorporating both the statutory and voluntary sectors).

The vision for this Programme is that services across West Glamorgan support CYP to be safe, healthy and prosperous. To achieve this, organisations will need to work closely with CYP, their families/carers, local communities and other key stakeholders such as Education. The aim is to ensure the 'voice of the child' is centred and support services understand their rights/needs and what matters to them, in order to co-produce services that will be the best fit for them.

In 2022-23, 19 projects with Regional Integration Fund investment of £2,687,575 delivered support aligning to two Primary Models of Care ('Promoting good emotional health and wellbeing' and 'Supporting families to stay together safely and therapeutic support for care experienced children').

A total of 4,313 enquiries and 3,436 referrals were made to a range of services and agencies. Of these, 1,499 families and 7,893 children and young people have been supported by the projects in a number of ways.

These range from:

- integrated interventions to support young people on the edge of care/care experienced, to reduce the need for escalation) more intensive forms of support.
- early intervention and prevention play support for children with emotional difficulties, well-being or mental health issues and those with learning disabilities, Autism and behavioural issues.
- building positive and resilient family relationships.
- supporting the parent / family of those with early traumatic experiences which result in many children with an adoption plan having complex psychological, social and emotional needs. This can have a profound effect on the psychological health and well-being of the whole family.
- early help hubs that ensure children and families have access to the right support at the right time from the right person, including information, advice, and assistance.
- immediate support for those at high risk of suicide.
- sexual violence support and counselling.
- Cognitive Behavioural Therapy (CBT) evidence-based programme, which combines coping skills and physical exercise to build resilience and reduce depressive/anxiety indicators.
- regular social and physical activities to improve mental health well-being of children and young people with Chinese heritage.

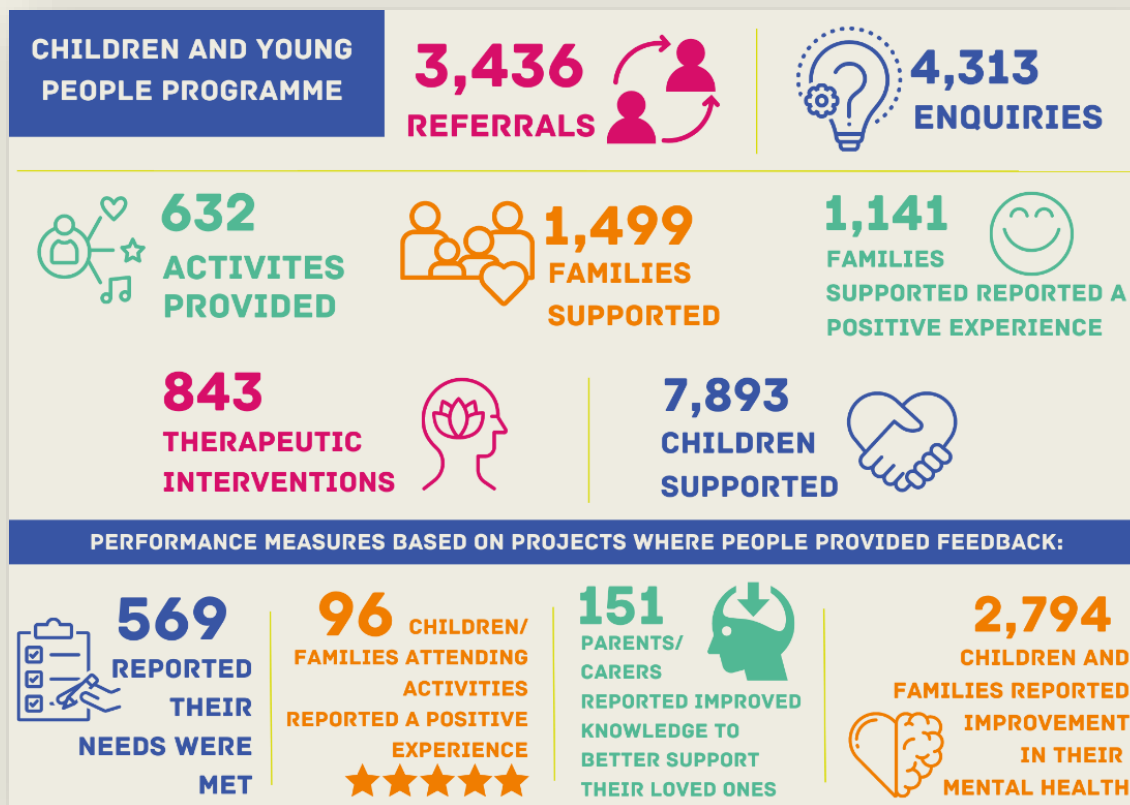
There are a number of key projects within the CYP Programme across the following workstreams:

- **Transition** (from child to adult services): Work is underway to co-produce, pilot and implement a Regional Transition Policy for CYP with complex care needs to facilitate a smooth transition into adult services.
- **Safe Accommodation**: This involves the consideration of a new model for safe, secure accommodation and wrap around support for CYP with complex needs, with a focus on prevention and early intervention. This includes several capital schemes for internal residential children's homes, supporting the rebalancing care agenda. Planning is also underway for a new sanctuary service for children which will be accessible 24/7.
- **Emotional Well-being and Mental Health** (Planning Group): The Emotional Well-being and Mental Health (EWMH) Planning Group have committed to developing a regional EWMH Strategy for CYP that dovetails with the wider EWMH Strategy for adults. This will work towards improving the emotional well-being and mental health for CYP and families. Work continues to develop the 'No Wrong Door' approach to increase opportunities for access to the right service, at the right time, by the right provider, and also to enhance information, advice and assistance services to support wellbeing via digital platforms ([tidyMinds](#) & [Kooth](#)).
- **Participation and Engagement**: A communications and engagement plan will be devised to ensure the voices of Children and Young People, Parents, Carers, families, guardians and others are considered and heard. A best practice resource has also been produced to outline participation and engagement work with CYP across the region. A new working group will be established to support, involve and amplify the 'voice of the child' when developing services.

One of the key priorities of the Emotional Well-being and Mental Health workstream has been to develop and implement the NEST/NYTH Framework. To date, the project has been working with local, regional and national partners on the development of a self-assessment and reporting tool, scoping training and awareness evidencing a 'golden thread' across all programmes and workstreams, ensuring everything is aligned. A gap analysis of service provision is underway across

the region to ensure future development of services/ provisions comply with the NEST/NYTH principles.

The infographic below provides a summary of the key outcomes for the CYP projects during the past year:



The CYP Programme's mission for the next five years will be to deliver the following strategic outcomes:

- Supporting CYP to remain with their own family.
- Ensuring CYP with emotional well-being and mental health needs have access to the right services at the right time to prevent escalation of need.
- Ensuring CYP with complex needs have access to the right services at the right time to meet their needs.
- Providing those transitioning to adult services with the help they need, when they need it.
- Meeting the needs of CYP closer to home.

CARERS PROGRAMME

The West Glamorgan Carers Programme comprises representation from Unpaid Carers, Swansea Council, Neath Port Talbot County Borough Council, Swansea Bay University Health Board, Swansea Carers Centre, Neath Port Talbot Carers Service, West Glamorgan Regional Partnership, and the County Voluntary Councils, represented by Neath Port Talbot Council for Voluntary Service.

Gaynor Richards, Director of Neath Port Talbot Council for Voluntary Service chairs the West Glamorgan Carers Partnership Board. A Development Officer role has also been created to strengthen West Glamorgan Regional Partnership's links with the Third Sector.

There are 33 community based Third Sector projects that are grouped into the following key themes under relevant Model of Care:

Promoting Good Emotional Health and Wellbeing:

- Flexible Respite and Short Breaks
- Community Counselling / Wellbeing support
- Community Support for Young Carers
- Community Support for BAME Carers

Home from Hospital

- Hospital Outreach

Prevention and Community Co-ordination:

- Information, Advice, Assistance, and Community Support.

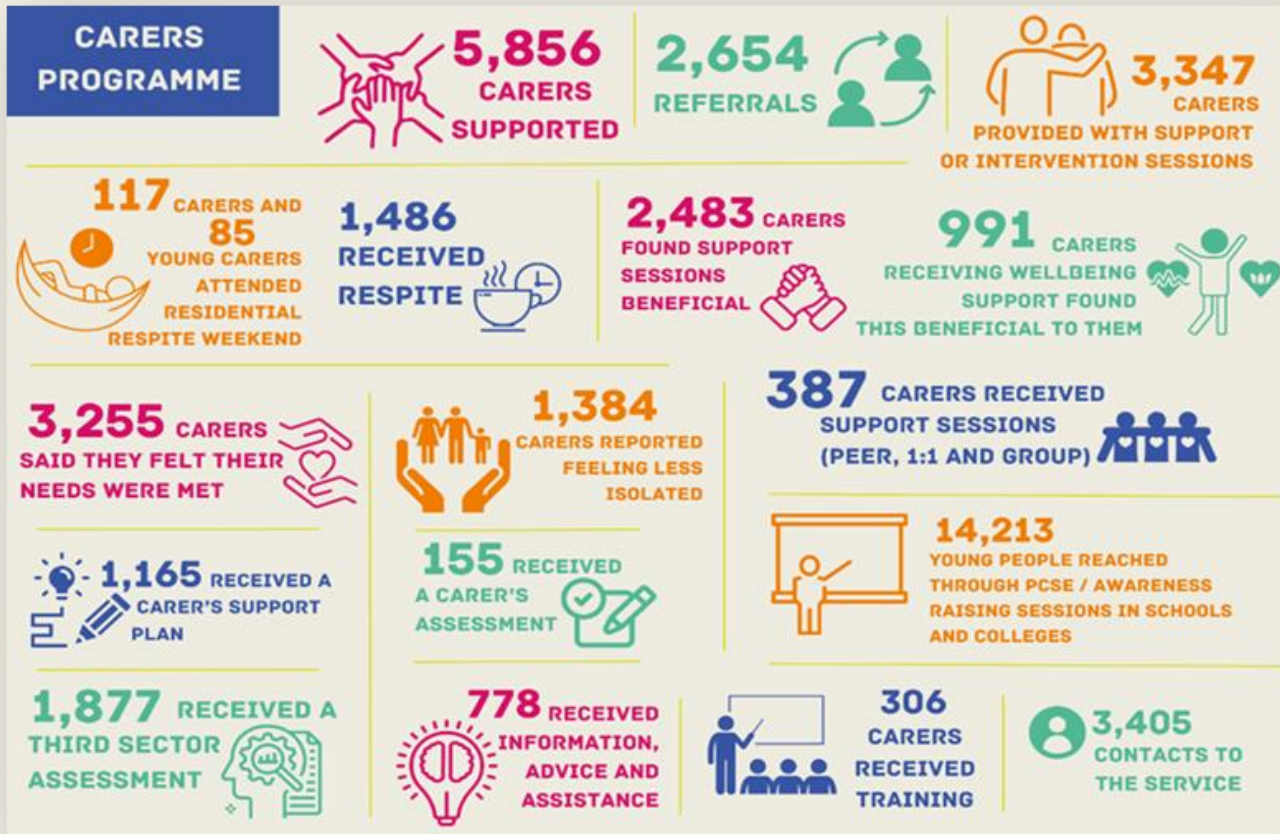
The [West Glamorgan Regional Carers Strategy](#) has been co-produced through the West Glamorgan Carers Partnership. It represents the commitment to a long-term strategic mission for meeting carers' needs. The aim of the strategy is to drive the changes needed to continuously improve services to enhance the well-being of Carers consistently across the region.

Engagement takes place through the Carers Liaison Forum. The Forum has approved its co-produced terms of reference, explored how to support Carers involvement, and discussed the regional Carers strategy themes in more detail. This information contributed to the qualitative evidence for the 'Carers Who Need Support' chapter of the [Population Needs Assessment](#).

Work continues to develop the key priorities informed by the Regional Strategy so the region can focus resources, funding opportunities and collaborative efforts on delivering the changes that best meet the needs of Carers through a co-productive approach. The aim is to ensure there is parity of carers services across both Neath Port Talbot and Swansea.

The total investment for Carers projects is £1,147,105 - funded via the Regional Integration Fund (RIF). A total of 5,856 carers were supported in West Glamorgan through various RIF funded projects in 2022-23.

The infographic below summarises the key outcomes for the Carers Programme for the past year:



HOME FIRST

'Home First' was established to support the effective development and delivery of the Discharge to Recover and Assess (D2RA) model, incorporating all its constituent pathways, in a standardised manner, across the West Glamorgan region, as aligned to national policy requirements, using a 'Home First' ethos.

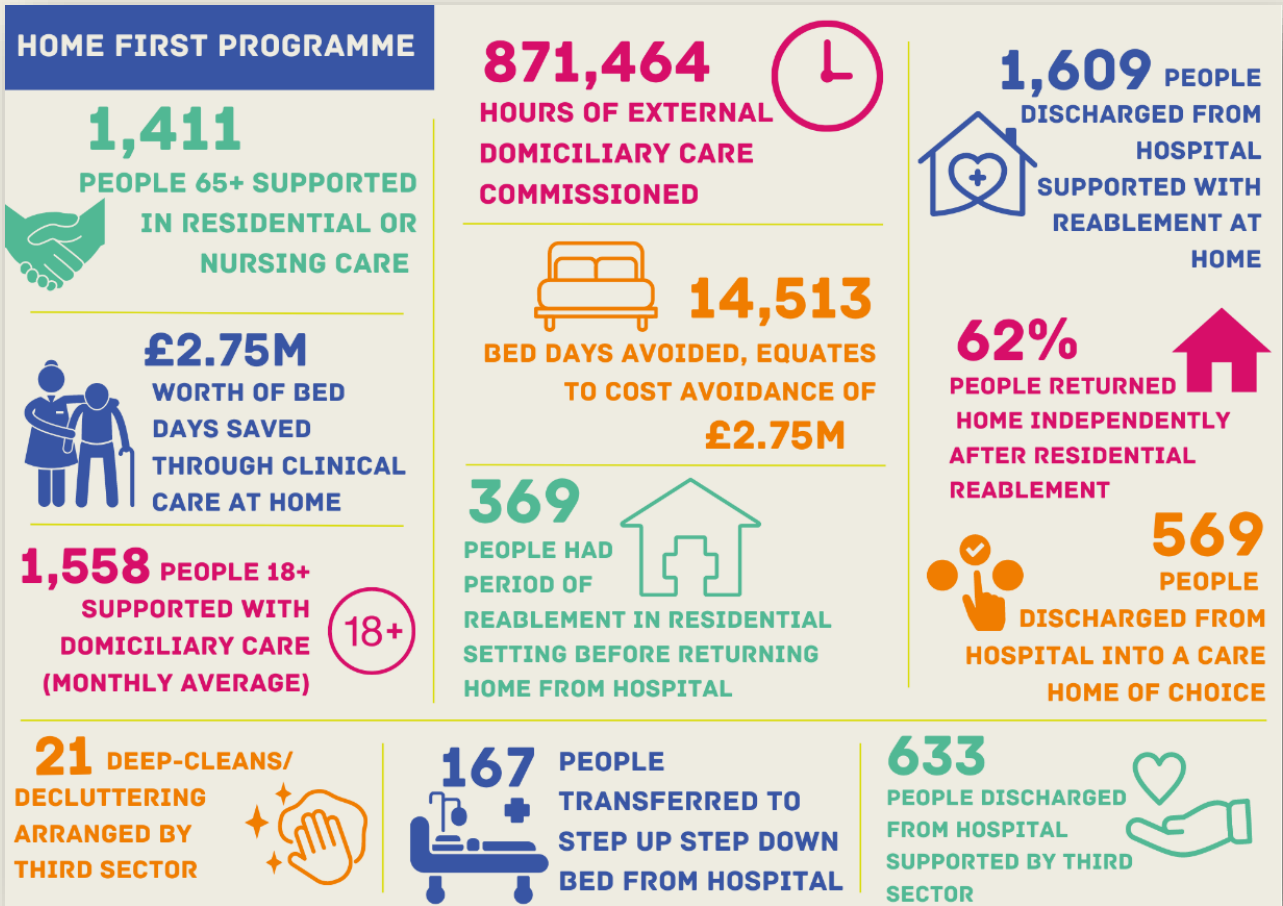
The main aims of Home First are:

- To implement a 'Whole System' approach across the region of West Glamorgan to avoid hospital admission and to safely discharge individuals via the Discharge to Recover Assess Model.
- To implement a consistent regional D2RA model, based on a "Home First" ethos across the West Glamorgan footprint to avoid hospital admission where appropriate, and facilitate timely discharge with relevant support once all necessary clinical interventions that can only be undertaken in an acute setting are complete and an individual is considered clinically optimised.
- To expedite discharges to ensure there is flow through the hospital and social care system to match the expected discharge profile, through the facilitation of safe and timely discharge, allowing for a period of recovery before any assessment of long-term care need is undertaken, therefore maximising outcomes and improving service user's experience.
- To ensure that assessment and discharge processes are clear, understood by all stakeholders and all safeguards are maintained.
- To make sure that all service delivery within the model maximises independence, is outcome-focused and is based on people's specific needs.

Significant 'Home First' outcomes for 2022-23 include:

- the number of unscheduled care medical admissions for patients over the age of 65 into hospital reduced from 10,121 to 9,301. Although the average number of acute beds days occupied by residents over 65 for the unscheduled care medical admissions increased from 16.5 days to 17.5 days.
- The total number of discharges facilitated by all the D2RA pathways was 3,180.
- An average of 1,558 individuals monthly were provided a domiciliary care package to support them to live at home. Domiciliary care has supported an average of 1,558 people per month with their support needs in their own home. This equated to 871,464 hours of care commissioned by local authorities over the year.

The infographic below depicts the key 'Home First' deliverables for 2022-23:



TRANSFORMING COMPLEX CARE PROGRAMME

The aim of the Transforming Complex Care Programme is to improve outcomes for people with exceptionally complex needs by using the collective resources of social care, health and (where applicable) education.

The Programme provides overall direction and development of key processes to reset the management of complex care cases, increasing positive citizen experiences, clarity of the administration and supervision of complex care cases. By delivering the actions required to achieve the aims and objectives, we intend to deliver the following outcomes across the programme:

- To integrate services more effectively for the benefit of service users and carers.
- To develop agreements/processes/procedures from Health and the Local Authorities to form a single multi-agency approach.
- To gain a better understanding of the social care market to make better informed and strategic decisions.

Key achievements for 2022-23 include:

- Two new supported living homes have been built for a total of eight individuals (four with complex needs/challenging behaviour; four with physical disabilities and a Learning Disability) This was a joint initiative intended to support individuals with complex needs to live closer to home and not be placed out of area in high-cost residential placements.
- The enteral feeding framework project supports individuals to live in accommodation closer to home. 32 members of staff have received training across five settings. This project helps supported living providers to give the right care to individuals that require enteral feeding, reducing the need to move into specialist nursing care.
- Development of a process to support implementation of the NHS Wales Continuing Healthcare Framework at a regional level, including a joint funding assessment form and updated inter-agency dispute policy to support quicker discharge from hospital and supporting young people coming through transition. The protocol supports flow of information and avoids duplication through a clear process that has been created through partners working collaboratively.
- Placements sourced within the Regional Brokerage service for adults with complex needs and/or challenging behaviour – 87 referrals to the service; 32 placements complete and moved in; £190k in cost avoidance through sourcing the most cost-effective placement that provides the correct level of care and support.

Recruitment of a dedicated Engagement and Participation Officer and a Data Analyst have provided additional capacity to support regional projects, including:

- Development of the Market Stability Report (MSR) through data gathering and cleansing, development of agreed terminology and parameters to ensure consistency across the region from data gathered by all three partners, engagement events to provide the voice of people with lived experience to feed into the MSR as per the requirements of Welsh Government.
- Supporting the regional brokerage process through development of a data gathering tool that can generate reports to measure impact, usage and cost avoidance of the regional brokerage process.
- Extracting further data to increase the quality of the Population Needs Assessment from a variety of sources including census data, and reports from other organisations from across Wales.
- Raising awareness of the Regional Partnership Board and the work of West Glamorgan through preparing for and attending a variety of events, e.g., Wales Air Show 2022, Swansea Council's Ageing Well Beach Event, and a series of summer roadshow sessions aimed at Children and Young People.

- Developing and delivering targeted engagement activities relating to the regional Emotional Well-being and Mental Health, and Learning Disability work streams.
- Reviewing and ensuring meaningful 'Home First' performance measures are developed and agreed to ensure the objectives under section 33 can be delivered.
- Designing data analysis and financial forecasting tools for the Regional 'Step up/Step down' project.

CO-PRODUCTION

The West Glamorgan Regional Partnership is committed to meaningful co-production across all work programmes. Unpaid Carers and people who use health and social care services have been represented on the Regional Partnership Board and associated Transformation Boards since 2019, and a dedicated Regional Co-production Group has also been established.

In 2022, a decision was taken to create the role of 'Volunteer Representative Coordinator' to oversee all aspects of co-production and provide support to volunteers. The recruitment process itself was co-produced, with two volunteer representatives actively participating in the shortlisting and interview stages. The successful candidate joined the team in February 2023 and is making great progress in supporting existing volunteers and encouraging new people to be involved.

Victoria Morgan-Beattie was one of the co-producers involved in the process. She gave the following comment:



This was a brilliant opportunity for me to continue to be involved in a job vacancy process whereby I feel I was actively involved, valued and my contributions were appreciated. Also, this enabled a continuation to build upon established trust with various professionals with them recognising volunteer skills and experiences within the parameters of co-production and equal working practices.

- Victoria



Further information on the appointment of the new Volunteer Representative Co-ordinator can be found in the Partnership's [quarterly Newsletter](#).

VOLUNTEERS' WEEK

Swansea Bay Pop-Up in Singleton Park was the venue for the Partnership's 'Volunteers Week 2022' celebration. The Partnership wouldn't be what it is without the involvement of its brilliant volunteers, so it was great to have an opportunity to meet up for a friendly in-person gathering.



The subject of volunteering has in fact been prominent throughout 2022-23 due to further developments with the West Glamorgan Volunteering Support project (WGVS). This multi-agency initiative is funded via the Welsh Government Volunteering Recovery Fund and has supported the production of a series of [useful toolkits, infosheets and other resources](#) aimed primarily at volunteer-involving organisations.



Throughout this past year, additional assets have been created and added to the repository of resources, including a series of short videos produced by Swansea Music Art Digital (Swansea MAD) with support from the West Glamorgan team and other regional partners.

These can be found in a dedicated playlist on the Partnership's [Vimeo page](#).

The region's volunteering agenda was also recognised on a national scale as Fiona Liddell (Helpforce Wales Manager at Wales Council for Voluntary Action) featured our work in developing a regional approach to volunteering in her [blog](#).

COMMUNICATIONS AND ENGAGEMENT

The West Glamorgan Regional Partnership expanded its Communications and Engagement team in 2022. A new Participation and Engagement Officer was appointed in June 2022, along with two Communications and Engagement Support Officers in December 2022.

A summary of the activities and achievements of the team during 2022-23 can be found below:

- Production and distribution of the quarterly [West Glamorgan Regional Partnership Newsletter](#).
- Continued oversight and management of the West Glamorgan Twitter account - [@WGLamPship](#) and the partnership's [Vimeo](#) page, including recording and editing new digital stories.
- Creation and ongoing management of a [new Facebook page](#) for the Partnership.
- Support for individual work streams with targeted communications activities.
- Design of promotional materials, including a branded gazebo for outdoor events.
- Supported the development of the West Glamorgan Population Needs Assessment and Market Stability Report.
- Co-ordination of the procurement of a new platform to host the West Glamorgan website (scheduled to go live in 2023-24).
- Linking with communications and engagement leads from other regions to share ideas and experiences.



In terms of engagement, the growth of the team has allowed for a more proactive approach to connecting with the community. The team has worked closely with project managers and transformation managers to undertake targeted activities with broad range of stakeholders in respect of the following areas of work:

EMOTIONAL WELL-BEING AND MENTAL HEALTH STRATEGY

The Communications and Engagement team took the lead in planning and delivering a variety of engagement sessions intended to inform the development of the new regional Emotional Well-being and Mental Health strategy.

This saw staff going out into the community to interact with residents to ascertain what matters most to them in terms of emotional well-being and mental health. The key insights gathered from these interactions, as well as from two Mental Health Summits held in June and October of 2022, will be instrumental in shaping the strategy.

The team received a warm welcome from all the community groups that participated. These included Swansea's LGBTQ+ weekly coffee morning, the Cimla Warm Hub and Swansea Council's Ageing Well/Action for Elders' Walking Group. A session also took place at Aberafan Shopping Centre in Port Talbot, which encouraged shoppers to participate, as well as raising the profile of West Glamorgan as a whole.

In addition to the above, the team developed an online survey which received over 200 responses.



EMOTIONAL WELL-BEING AND MENTAL HEALTH STRATEGY

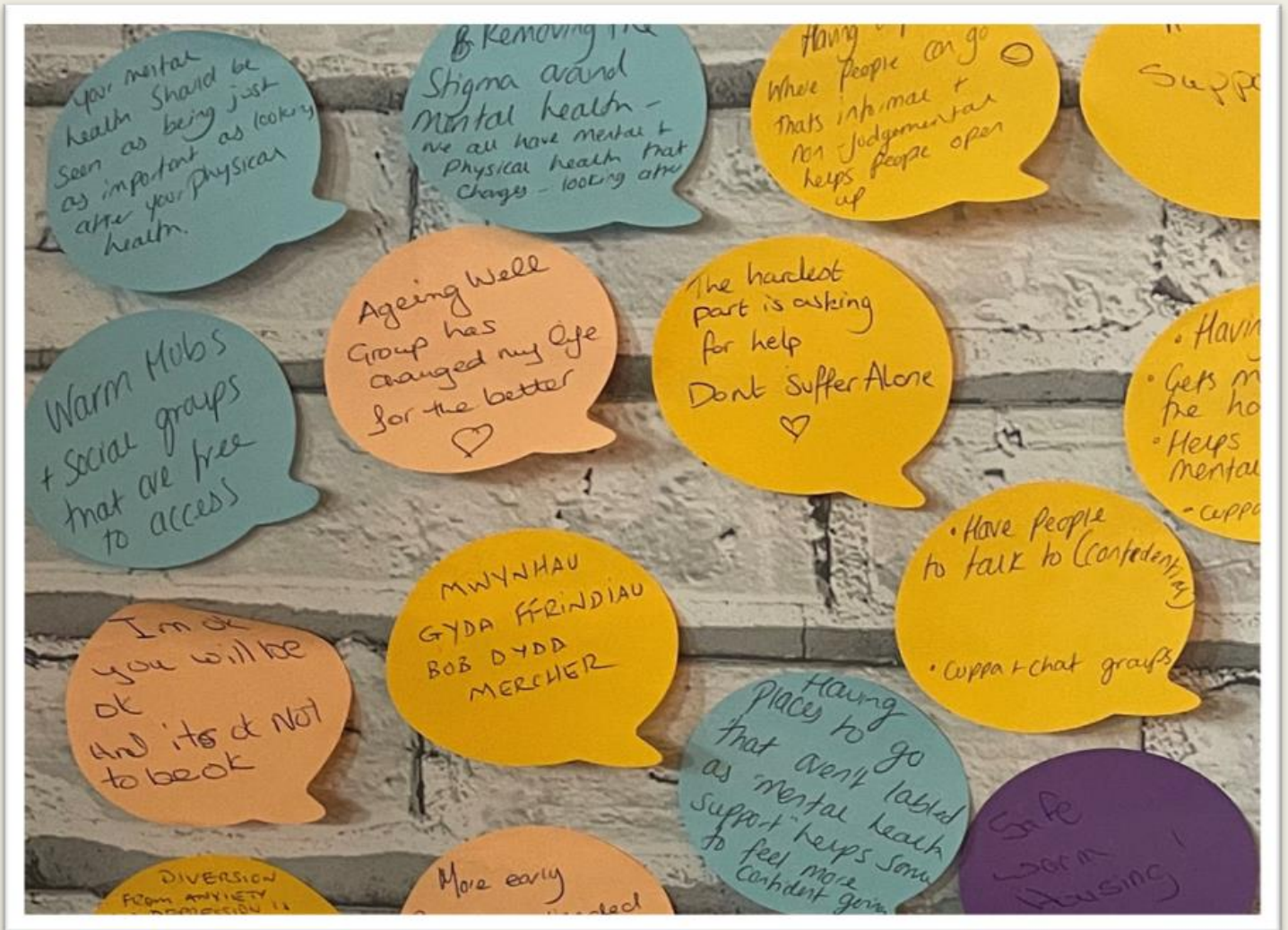
YOUR

SHARE **VIEWS**

Partneriaeth
Barbarthol
Gorllewin
Morgannwg

**West Glamorgan
Regional
Partnership**

www.westglamorgan.org.uk/ewmhstrategy



LEARNING DISABILITY STRATEGY AND LIAISON FORUM

The team participated in Your Voice Advocacy's 'Keep Me Healthy' event at Swansea.com stadium in October 2022 to discuss key themes that emerged from earlier engagement events focused on the Regional Learning Disability Strategy and the Learning Disability Liaison Forum. The stand featured an interactive activity (pictured below) where participants ranked themed headings identified previously in order of importance to them. The responses will determine the Strategy's focus and key priorities for implementation.



COMMUNITY ENGAGEMENT

The team attended and organised a variety of events to engage with the public and raise awareness of the regional programme of work.

These included:

- Wales Air Show
- Neath Food and Drink Festival
- Swansea Ageing Well Beach Festival
- Safer Swansea Children and Young People's 'Summer of Fun' Community Engagement Events.

2022-2023 was a positive and productive period for the team and the Partnership overall. The insights gathered over the past year will be applied to work planned for 2023-24, and further activities will be undertaken to ensure people are given opportunities to have their voices heard.

REGIONAL INNOVATION CO-ORDINATION HUB

To help develop the approach to better co-ordinating research, innovation and improvement, each region has established a Regional Innovation Co-ordination (RIC) Hub to jointly support health and social care research capacity.

The Hubs are expected to:

- Better coordinate and align the cluttered landscape of research
- Evidence integration, new way of workings and quality-led approaches
- Strengthen Research, Innovation and Improvement infrastructure

- Provide better quality and higher value Research, Innovation and Improvement.

Key deliverables for the West Glamorgan RIC Hub in 2022-23 include:

- The 'Regional Integrated Escalation Framework' (RIEF) – this was developed at the early stages of the pandemic to monitor the impact on the care sector. The Framework continues to be developed and fine-tuned to support the intelligence relating to other transmissible infections on community services.
- Care Home Data Application – this was developed at the early stages of the pandemic to monitor the impact on the older adult care home sector. It continues to be fine-tuned to support the intelligence relating to other transmissible infections.
- Home First/Akeso – the Demand and Capacity Modelling Tool uses trends and patient flow through organisations in the integrated care sector to enable the future service planning requirements to meet the anticipated demand on services. This commissioned piece of work will be adopted by the Partnership for ongoing monitoring and future planning.
- Harnessing Innovation Project – this is imminently launching into the discovery phase, in collaboration with industry partners and other interested stakeholders. The intended ambition is to upscale this project, but this will be based on learning and evaluation of the first phase.
- Programme Level – the qualitative/quantitative information captured has fed into and informed the Regional Area Plan, defining the priorities and gaps in provision that need to be addressed/transformed. Products include the Population Needs Assessment and Market Stability Reports, which the region has committed to reviewing on an iterative basis.
- Collaborated on the Regional Integration Fund (RIF) performance framework with regional leads and performance officers. This saw regions working on a revised performance framework that will lead to a consistent approach to evaluating RIF funded projects.
- Healthcare Technology Centre (HTC): Regional Mapping Report – West Glamorgan commissioned HTC to undertake an innovation landscape mapping report, which evidenced the current challenges in terms of silo working, and which is informing the Harnessing Innovation project, and defines the aims of this in creating a more user-friendly and intuitive landscape for enhanced collaboration.
- Amazon Warehouse Services (AWS) – The Partnership is in the early stages of engagement with AWS's Health and Social Care division, in order to establish what support can be offered in terms of innovative solutions and approaches to health and social care delivery/integration. Whilst this is in the very early discussion stages, an initial concept sits around the enhanced sharing of data/development of a regional data-lake, which will be further explored.
- The region launched its Digital Transformation for Health and Social Care Programme in 2022-23. This brings together key strategic partners to identify and drive forward the aims and objectives of West in terms of digital enablers, innovation and data integrity. This has provided a dedicated forum to align the work of the RIC hub with the Regional Partnership Board.
- Co-ordination and publication of a comprehensive Population Needs Assessment for 2022-27. This has informed the Partnership's key priorities and deliverables for the next five years and will be reviewed/amended on an ongoing basis.